OWL LABS®

360 DEGREES OF SECURITY

At Owl Labs, we're committed to ensuring our products are secure so you can collaborate with confidence.

OUR PROMISE TO YOU

- We never record, collect, or transmit any video or audio data from your meetings.

- We build software releases following a tightly secured and monitored process. Software updates are downloaded from our secure server and can be installed manually or automatically over-the-air.

- All Owl Labs operating system and firmware updates installed onto devices will be digitally signed by Owl Labs.

- We only collect basic customer information that allows us to troubleshoot technical issues, limited to: customers' names, email addresses, company names, order information, and IP addresses.

- The Meeting Owl does not track specific locations. We collect the IP addresses of devices and use publicly available information to infer an approximate location to help owners manage their Owl Labs devices.

- We collect some device data to provide usage insights and analytics to you. You can change the data privacy settings for your fleet in The Nest.

- We publish specific details of every software update in our release notes and communicate these updates to our customers every month.

TRUSTED BY

150K+	organizations globally

2K+	schools, universities, and educational institutions

84	of the *Fortune* 100

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Owl Labs Security Details

- We collect basic usage data that helps us create a better experience for our customers. We make Meeting Analytics data available to you in The Nest.

- Data is sent via HTTPS with TLS/SSL to our central server, hosted securely. Data can only be accessed by a select group of full-time employees of Owl Labs.

- We build software releases with a tightly secured and monitored process.

- Our software is signed with a private cryptographic key, which is stored on an encrypted and physically secured removable disk drive that is only unlocked when building a new software release.

- Owl Labs devices will only install over-the-air software updates if the release has been signed with this secure key and the device is connected to WiFI. Any other update attempt will be discarded by the system.

- Users can also manually update their devices if they don't keep them connected to WiFi.

Owl Device Security Details

- The Meeting Owl, the Owl Bar, and the Whiteboard Owl do not record or store any video or audio data.

- When connected to WiFi, the Meeting Owl, Owl Bar, and Whiteboard Owl send basic analytics back to Owl Labs' servers, including usage frequency and length data.

- The Meeting Owl and Owl Bar stream audio and video to the host computer via USB. When paired, device video and audio streams are shared over an encrypted and password-protected peer-to-peer WiFi connection.

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The Nest Security Details

- The Nest does not record or store any video or audio content from Owl Labs devices.

- We use device usage and meeting analytics, none of which contain any user or personal data, to help improve your experience with Owl Labs devices. You can change the Data Privacy Settings for your fleet in The Nest.

- Users must verify their email address in order to access The Nest.

- Administrators of The Nest can control access permissions and roles for their organization's account.

Meeting Owl App Security Details

- Apps do not record or store any video or audio content from connected Owl Labs devices.

- The Meeting Owl App is used to register devices and manage in-meeting settings.

- A Bluetooth passcode may be set for Meeting Owls via the app. Once set, the passcode must be entered in order to connect to the Meeting Owl via the app and access device controls and settings.

- The Meeting Owl App connects to Owl Labs devices via Bluetooth. Bluetooth communication is protected to prevent unauthorized interference via the app or device.

Meeting HQ Security Details

- The Meeting HQ does not record or store any video or audio content or meeting room or calendar information.

- User information isn't stored on Meeting HQ by default. Users can choose to save their login credentials on the Meeting HQ to allow password auto-filling for convenience.

- The Meeting HQ uses your Microsoft Office 365 or Google Workspace account to access a list of available rooms and room calendars via an API.

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