NETVIO

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TS-13-10

13" NetvioGO Plug & Play Touch Panel Controller

IMPORTANT PRODUCT NOTICE: TS-13-10 is being replaced by a more compact 10inch version by the end of 2025. 13inch version available until stocks last. Replacement order code will be TS-10-10.



> Product Description

The Netvio TS-13-10 is a touch control station designed to simplify day-to-day operation of professional AV systems.

Fully integrated with Netvio360, AppBuilder, and NetvioGo, it enables installers to deliver customised user interfaces without programming expertise, ensuring rapid deployment and a consistent experience across projects.

The TS-13-10 delivers the best possible end-user experience through a responsive capacitive touchscreen and seamless integration with system functions such as video routing, multiview layouts, video walls, and third-party audio control.

Powered via robust PoE for dependable performance, the unit connects over standard Ethernet to reduce cabling and simplify installation.

With support for Netvio's stunning ContentPlus+ streaming and full compatibility with IP-JP4-CL-10 controllers and IP-SW series switches, the TS-13-10 provides a true plug-and-play control solution that adds the finishing touch to a complete end-to-end Netvio system.

> Product Features

- NetvioGo Inclusive — Pre-installed, no additional licensing costs.
- Robust Touch Interface — 13.3″ capacitive display designed for continuous professional use.
- Android Powered — Built on Android 12 with a quad-core processor for smooth performance and future-proof capability.
- Open Architecture — Upload and run third-party Android apps, enabling integration with UC platforms, signage, or building automation.
- Fast Deployment — Boot and configured in under 60 seconds.
- Wired or Wireless Connectivity — PoE+ for reliable AV integration or Wi-Fi for flexible placement.
- Unified Control — Manage Netvio AV endpoints alongside third-party apps in a single touch interface.
- Customizable Interfaces — Compatible with Netvio AppBuilder & Netvio360 for easy GUI creation.
- Flexible Installation — Includes wall mount; optional TS-MT-10 angled tabletop mount available.
- Back panel supports vesa 80/100 suitable for other stand types.

> What's Included

- Touch Panel
- PSU Unit with detachable regional power cord.
- Removal back plate for wall mounting
- Screws & Fixings.

> TS-MT-10 Mount



This angled mount allows the panel to sit on a desk, podium, or counter, giving installers and end-users more flexibility in how the panel is presented. Back panel also supports vesa 80/100 mounts

> Specifications

Display
- Screen Size: 13.3″ capacitive touchscreen
- Resolution: 1280 × 800 (16:10 aspect ratio)
- Brightness: 300 cd/m²
- Contrast Ratio: 1500:1
- Viewing Angle: 178° (H/V)

System
- Processor: ARM Quad-Core
- Operating System: Android 12 (Android Powered)
- Open Architecture: Supports third-party Android applications

Connectivity
- Network: Gigabit Ethernet (PoE+)
- Wireless: Dual-band Wi-Fi
- USB: Type-C service port (optional use)

Functionality
- Controls video system, connected HDMI sources, Displays, 3rd party audio systems, video walls and multiview applications.
- See NetvioGo for full system capability.

Power
- PoE+: IEEE 802.3at compliant
- External PSU: 12V DC adapter (included)

Mechanical
- Overall Dimensions: W: 330 mm × H: 225 mm × D: 28 mm
- (13.0″ × 8.9″ × 1.1″)
- Mounting: Wall-mount plate (included) / optional TS-MT-10 angled tabletop mount
- Enclosure: Matte black, slim-profile design

Environmental
- Operating Temperature: 0 °C to 40 °C (32 °F to 104 °F)
- Storage Temperature: -20 °C to 60 °C (-4 °F to 140 °F)
- Humidity: 20–90 % RH non-condensing

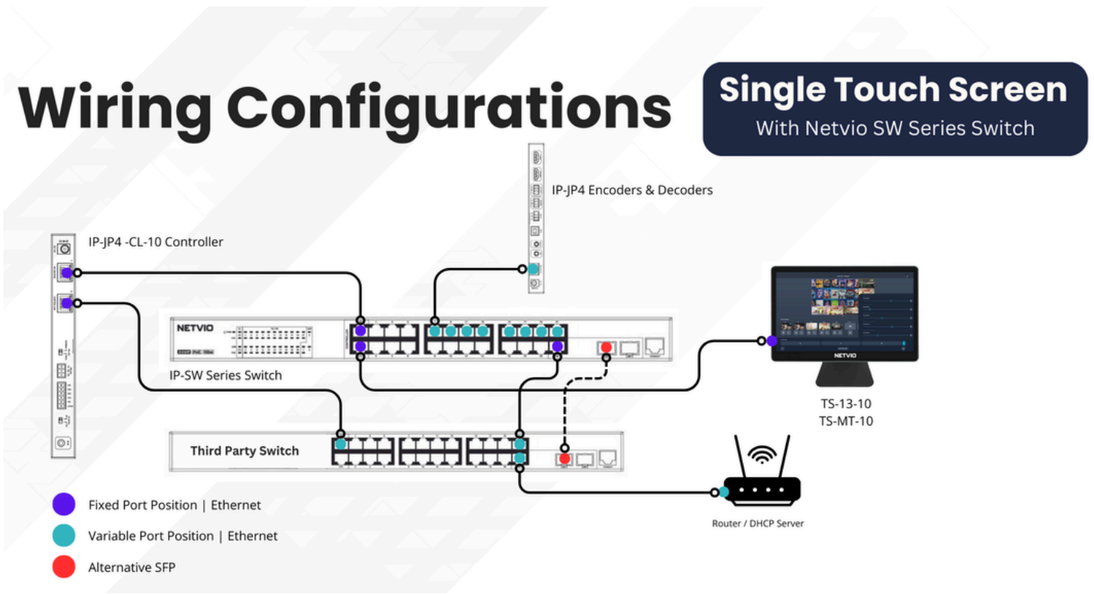
Compliance & Warranty
- CE, UKCA, RoHS
- 5-Year Warranty (2-Year Advanced Replacement)

General License Information
- License inclusive application for Apple and Android devices
- License agreement available for review.

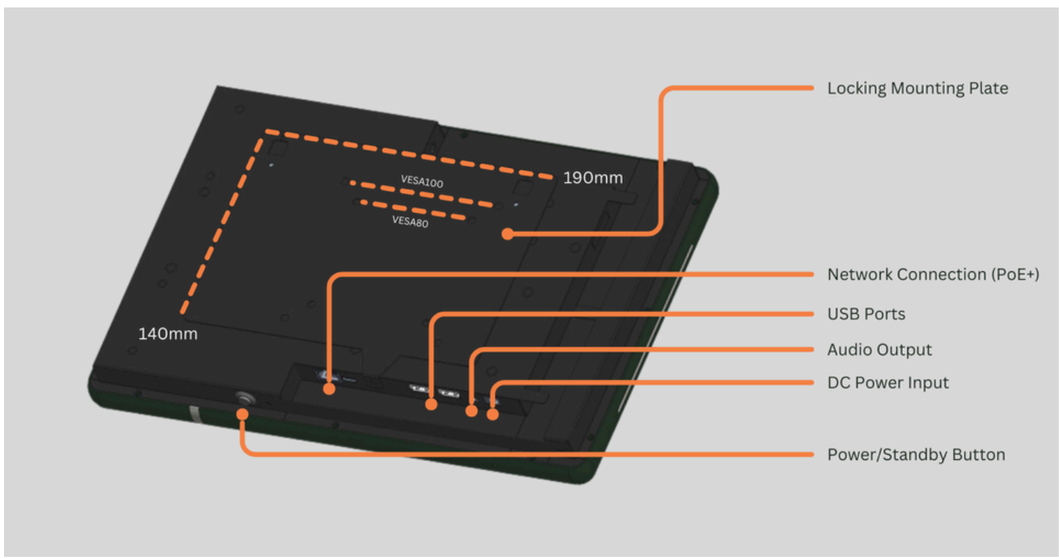
Works with
- All variants of JP4 Series AVoIP
- All variants of HT2 Matrix solutions
- Controls MV-H2-0402-10 MultiView
- Compatible with SW Series Network Switches including PoE support.

IMPORTANT PRODUCT INFORMATION
- The TS-13-10 is transitioning to a more compact 10inch version with the same operating functions. TS-13-10 available while inventory is used.

> Wiring Diagram



> Rear Panel



> M&E Description

Architects & Engineers Specification — Netvio TS-13-10

The touch screen controller shall be a Netvio TS-13-10. The unit shall provide a 13.3″ capacitive touch display in a slim form factor, designed for permanent wall mounting or tabletop installation when used with the TS-MT-10 mount. The panel shall be Android powered and ship with NetvioGo inclusive, providing a dedicated AV control interface without requiring external servers.

The unit shall support Ethernet (PoE+) and dual-band Wi-Fi connectivity, with PoE+ recommended for reliable performance in professional AV environments. The onboard processor shall be matched directly to the requirements of NetvioGo, including the ability to process multiple RTSP ContentPlus+ preview streams in real time.

The controller shall allow configuration via Netvio AppBuilder, enabling installers to deploy custom projects without programming. The unit shall also support third-party Android applications, including lighting and HVAC control apps, to extend system capabilities without the cost or complexity of a traditional control system.

The enclosure shall be constructed from durable materials, with overall dimensions of 330 mm (13.0″) W × 225 mm (8.9″) H × 28 mm (1.1″) D. The unit shall be supplied with a low-profile mounting plate, with optional TS-MT-10 mount providing adjustable screen angle for countertop use.

The TS-13-10 shall be designed for continuous 24/7 operation in commercial AV environments and supplied with a five-year warranty.