

USER MANUAL

Read the manual carefully and ensure you have fully understood its contents before operating this device for the first time.





Safety Precautions

Declaration

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Statement

- The pictures and instructions in this user manual are for reference only, and may be different from the actual product. Please refer to the actual product. (This statement is valid throughout the entire user manual.)
- Quality upgrades, product design and specifications are subject to change without notice.
- The software content service applicable to this product depends on the third party provider, and some software may not be used due to network, region, service cycle and other problems, which has nothing to do with the product quality. Please contact the third party provider for relevant details.



This symbol alerts user about the presence of a dangerous voltage not isolated inside the product which can be sufficiently powerful to constitute a risk of electrocution.



This symbol alerts user about the presence of important operating instructions and maintenance in the document enclosed in the package.



ATTENTION
RISK OF ELECTRIC SHOCK



Do not open the back cover.
In no case the user is allowed to operate inside the device. Only a qualified technician is entitled to operate.



AC voltage: This symbol indicates that the rated voltage marked with the symbol is AC voltage.



DC voltage: This symbol indicates that the rated voltage marked with the symbol is DC voltage.



Class I product: This symbol indicates that it requires a safety connection of protective earthing.

Disposal of Used Electrical & Electronic Equipment



Packaging and electrical goods should be recycled appropriately, and not treated as household waste. Please dispose of this equipment at your applicable collection point for the recycling of electrical & electronic equipment waste. By ensuring the correct disposal of this product, you will help prevent potentially hazardous to the environment and to human health, which could otherwise be caused by unsuitable waste handling of this product. The recycling of materials will help conserve natural resources. Please do not therefore dispose of your old electrical and electronic equipment with your household waste. For more detailed information about recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

Important Notice

Paragraphs beginning with the symbol  indicate important instructions, tips or conditions for the following settings.



For your own safety and the optimal performance of your screen, ensure to read the safety instructions before performing any installation.

Compatibility with 3rd party products, software and services are not guaranteed. We cannot be held liable for any damage or loss suffered whilst operating, using or connecting to incompatible devices or apps.

The recording and playback of content on this or any other device may require permission from the owner of the copyright or other such rights in that content. It is your responsibility to ensure that your use of this or any other device complies with applicable copyright legislation in your country. Please refer to that legislation for more information on the relevant laws and regulations involved or contact the owner of the rights of the content you wish to record or playback.

Read these instructions

Follow all instructions

Heed all warnings

Keep these instructions

All rights reserved.

WARNING

This product can expose you to chemicals including [Both Styrene and BPA] which are known to the State of California to Cause Cancer and Reproductive Harm. For more information go to www.P65Warnings.ca.gov.

Safeguards

Please read the following safeguards for your device and retain for future reference. Always follow all warnings and instructions marked on the device.

1. A note about safety and operating instructions

Read and follow all safety and operating instructions, and retain them safely for future reference.

2. Heed Warnings

Adhere to all warnings on the appliance and in the operating instructions.

3. Cleaning

Unplug the device from the wall outlet before cleaning. Do not use liquid, abrasive, or aerosol cleaners. Cleaners can permanently damage the cabinet and screen. Use a lightly dampened cloth for cleaning.

4. Water and Moisture

Avoid dripping or splashing of liquids onto the product. Objects filled with liquids, such as vases, should not be placed on the product.

5. Ventilation

Slots and openings in the cabinet are provided for ventilation, to ensure reliable operation of the device and to protect it from overheating. Do not cover the ventilation openings in the cabinet and never place the set in a confined space such as built-in cabinet unless proper ventilation is provided. Leave a minimum 10cm gap all around the unit.

6. Power Source

This device should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supplied to your home, consult your appliance dealer or local power company. If use the power source Less than or equal to AC 120V, the air switch is necessary. And the air switch current specifications are greater than 20A. The installation location is easy to operate and the electric control box must be locked. Power and grounding requirements compliance professionals or consult your appliance dealer.

7. Power-Cord Protection

Power- supply cords should be routed so that they are not likely to be walked on or pinched by items placed upon or against them, paying particular attention to cords at plug, wall outlets, and the point where they exit from the device. Main plug is used as the disconnect device, the disconnect device shall remain readily operable.

8. Lightning

For added protection for this device during a lightning storm, or when it is left unattended and unused for long periods of time, unplug it from the wall outlet and disconnect the cable system. This will prevent damage to the device due to lightning or power-line surge.

9. Overloading

Do not overload wall outlets and extension cords as this can result in a risk of fire or electric shock.

10. Object and Liquid Entry

Never push objects of any kind into this device through openings as they may touch dangerous voltage points or short-out parts that could result in fire or electric shock. Never spill liquid of any kind on or into the device.

11. Servicing

Do not attempt to service this device yourself as opening or removing covers may expose you to dangerous voltage or other hazards. Refer all servicing to qualified service personnel.

12. Damage Requiring Service

Unplug the device from the wall outlet and refer servicing to qualified service personnel under the following conditions:

- (a) When the power - supply cord or plug is damaged.
- (b) If liquid has been spilled, or objects have fallen into the device.
- (c) If the device has been exposed to rain or water.

(d) If the device does not operate normally by following the operating instructions. Adjust only that are covered by the operating instructions as an improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the device to its normal operation.

(e) If the device has been dropped or the cabinet has been damaged.

(f) When the device exhibits a distinct change in performance - this indicates a need for service.

13. Replacement Parts

When replacement parts are required, be sure the service technician has used replacement parts specified by the manufacturer or have the same characteristics as the original part. Unauthorized substitutions may result in fire, electric shock or other hazards.

14. Safety Check

Upon completion of any service or repair to the device, ask the service technician to perform safety checks to determine that the device is in safe operating condition.

15. Heat

The product should be situated away from heat sources such as radiators, heat registers, stoves, or other products (including amplifiers) that produce heat.

16. Fire

The product should be situated away from naked flame sources such as lighted candle.

17. Off-gassing

The device smells of plastic is normal and will dissipate over time.

18. Installation

(a) Professionals carry out installation and removal, and execute safety inspection after installation.

(b) The installed power cord should be hidden or protected to avoid tripping, crushing cause damage.

(c) The LED display can be connected to a maximum of six by six cabinets.

19. Use environment requirements:

(a) indoor.

(b) The operation ambient temperature should be kept between 0°C and 40°C.

(c) The operation ambient humidity should be kept between 10% and 90%RH (no frost).

(d) waterproof.

(e) The operation altitude is less than 5 km.

20. Daily use

(a) Check the screen whether missing or not before powering on.

(b) Turn off the power when the LED display is not in use.



Incorrect replacement of the battery may lead to the risk, including the replacement of another similar or the same type. Do not expose batteries to heat such as sun or fire or something like that.



The device should not be exposed to dripping and spraying and it cannot be placed under objects filled with liquids.



Main plug is used as the disconnect device, the disconnect device shall remain ready for operating.



Apparatus with CLASS I construction shall be connected to a MAINS socket outlet with a protective earthing connection.



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Accessories List

Remote Control × 1
NFC Module × 1

User Manual × 1
Battery × 2

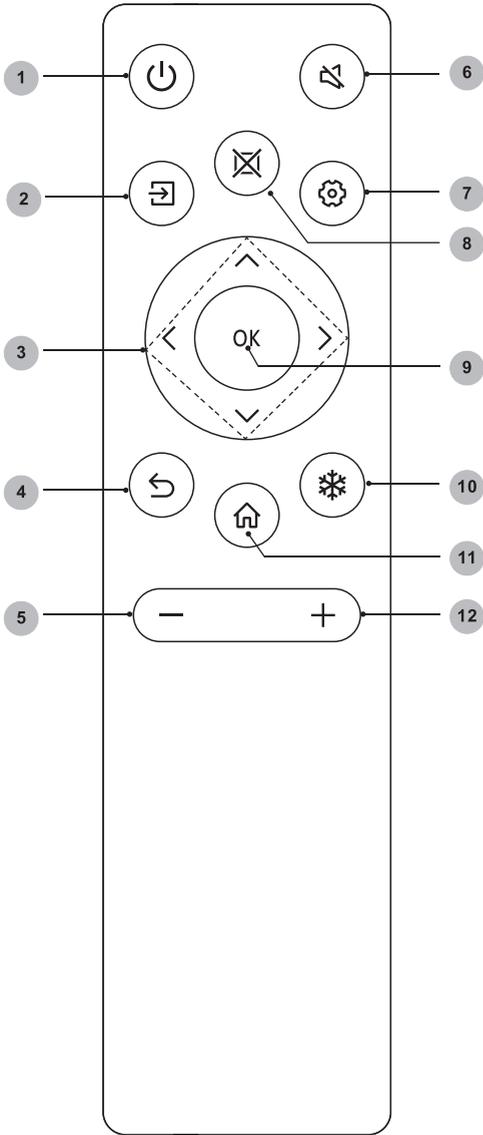
Network Port to DB9 Cable × 1
LOGO × 1

NOTE

- The accessories may be different from the list above due to different models, countries / regions, please refer to the actual accessory bag.
- AC power cables may not be provided depending on the model. Contact the dealer from whom you purchased the product if you want to be purchased separately.

2

Remote Control



Number	Description
1	Power Enter/exit standby
2	Source Switching signal source
3	^ / v Move focus up/down < / > Move focus left/right
4	Back Back to previous menu
5	Volume down (-)
6	Mute Activate/exit mute state
7	Setting Open the Settings menu
8	Blank Switch On/Off screen
9	OK Confirm operation
10	Freeze On/Off Screen freeze and sound mute
11	Home Enter home page
12	Volume up (+)

Battery replacement method

1. Disconnect the battery cover from the remote control at the battery cover buckle and open the battery cover.
2. Insert two AAA 1.5V alkaline batteries. Note that the positive (+) and negative (-) terminals of the batteries must match the positive (+) and negative (-) terminals in the battery case.
3. Close the battery cover from top to bottom until it is fully aligned with the remote control.

Precautions

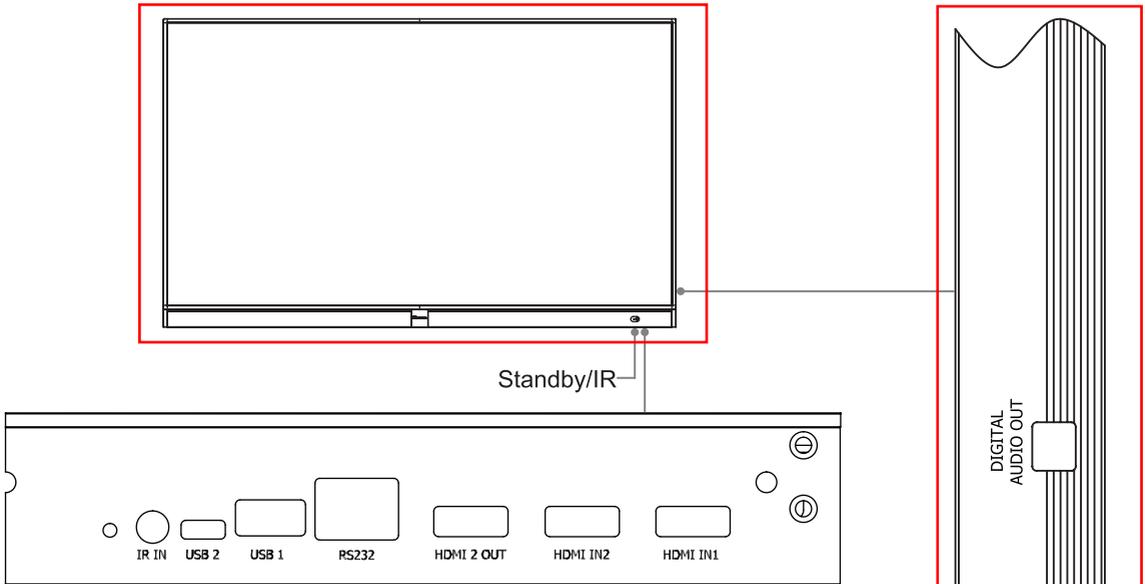
1. If the remote control is not working properly, is unstable, or can't control the device, please replace the batteries.
2. If you do not use the remote control for a long time or the battery is exhausted, remove the battery. (Waste batteries pollute the environment and must be handled properly.)
3. In order to achieve the best remote control effect, please point the black launch window on the back of the remote control at the indicator light of the device.
4. Discard batteries in a designated disposal area. Do not throw them into a fire.
5. Remove old batteries immediately to prevent them from leaking into the battery compartment.
6. Battery chemicals can cause a rash. If the batteries leak, clean the battery compartment with a cloth. If chemicals touch your skin then wash it immediately.
7. Do not mix old and new batteries.
8. Do not mix alkaline, standard (carbon-zinc) or rechargeable (NiCd, NiMH, etc.) batteries.
9. Do not continue using the remote if it gets warm or hot.
10. If any of these issues occur, call our Support Center immediately on the support website.

Effective range

1. Remote control distance: The distance from the front of the remote control is valid within 8m.
2. Remote control angle: With the remote control receiving window of the device as the apex, the angle in horizontal direction at the distance of 6m is at least $\pm 30^\circ$, and the angle in vertical direction is at least $\pm 15^\circ$.

3

Front Panel & Interface



Item	Description
Standby button	When the device is on, short press the button to turn off the screen, long press the button to go into standby mode. When the screen is off, press the button to open the screen, and when the device is on standby, press the button to start. The indicator light displays the state of power on or standby: <ul style="list-style-type: none"> • When the device is on, the light is blue. • When standby, red and blue lights flash alternately, the light is red eventually.
USB	Connect USB devices such as USB flash disk, keyboard, mouse, etc. [5V DC/0.5A]
HDMI IN	The HDMI interfaces allow digital audio and video signals to be transmitted using a single cable without compression. HDMI supports multi-channel digital audio, and can be connected to external devices with HDMI port.
HDMI OUT	When the HDMI IN2 port connect to external devices, the HDMI OUT port can duplicate the HDMI IN2 port display content and transmit to the connected display.
IR IN	IR signal input for the 2.5mm interfaces.
DIGITAL AUDIO OUT	Connect to power amplifier via optical port, then connect power amplifier to speaker
LAN	Standard RJ45 Internet connection interface
RS232	Serial interface, used for mutual transfer of data between devices

4 Making Connections

▶ Connect to USB interface device

The total current of all the USB output ports of the device when connected to external devices at the same time mustn't exceed 1000mA, or else the device failure caused by over current isn't covered by the warranty.



Device port



External device

NOTE

This device is connected to wireless keyboard and mouse devices. If there is any insensitivity phenomenon during use, you can try to change the wireless receiver to another USB port, or use a USB extension cord to connect the wireless receiver in order to enhance the receiving range.

▶ Connect to HDMI input

Connect the HDMI input connector of the device to the HDMI output port of an external device.



Device port



Set-top box/player/PC/DVD



HDMI out

NOTE

The supported signal formats of the HDMI port refer to Specifications.

▶ Connect to external audio device

DIGITAL AUDIO OUT: connect to power amplifier via optical port, then connect power amplifier to speaker.



Device port



Power amplifier



Speaker

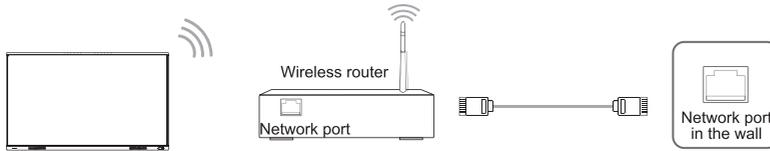


Connect power amplifier to speaker

► Connect to network

Enter the **Settings** menu and select the **Network** item.

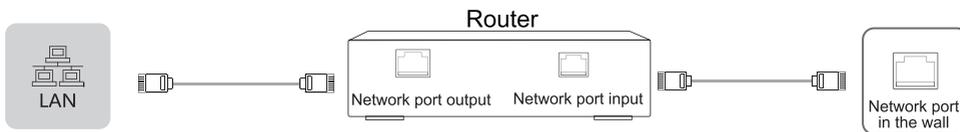
● WIFI



The device can receive network signals directly through Wireless router

- The available wireless network list is automatically displayed when the WIFI is selected.
- Select an available network, enter the password, and tap Connect. If the selected network is not encrypted, you can connect directly.
- If the network you want to connect to is not displayed in the list, tap Refresh to display more networks. If the network you want is still not displayed after this operation, tap Add Network and enter the network name manually, select the corresponding encryption method according to router settings, enter the password, and tap Confirm.

● Ethernet



Device port

• Ethernet: auto

The device automatically obtains an IP address and connects to the network. If failure, repeat the operation again or choose Ethernet: manual.

• Ethernet: manual

Manually enter the IP Address, Subnet Mask, DNS Server and Gateway.

► Change the network cable

When replacing the network cable, please use the pry bar included in the toolkit for disassembly, as shown in the illustration.



5 Initial Start

Switching on/off

- Connect the power cord of the device to a 100V to 240V AC outlet.
- Press the standby button [⏻] on the remote control in the power on state to switch the device to standby; to resume normal watch, simply press the standby button [⏻] on the remote control again.
- To turn off the device, press the power switch or Unplug the Power cord.

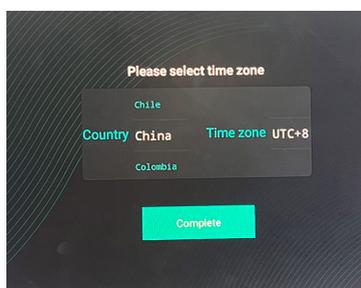
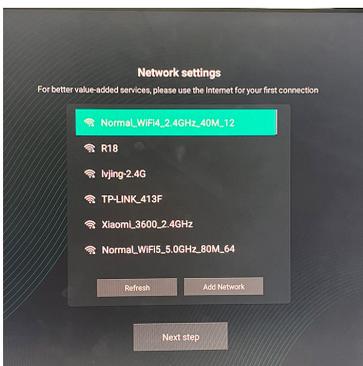
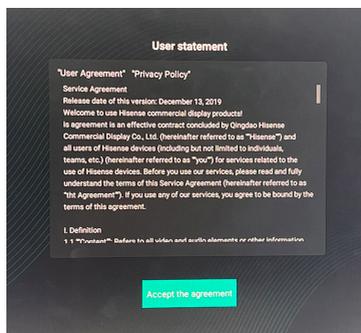
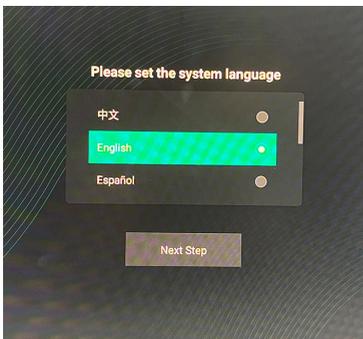
NOTE

- When the AC power is turned off, wait at least 1 minute before turning it on again in order to prevent problems of the device.

Turning the device on for the First Time

1. The first time you turn the device on, it will go straight into the Installation Guide.
2. Press the [^ / v / < / >] buttons to navigate the menu and change the settings. Press the [OK] button to confirm.

Language	Please set the system language
User statement	Accept the agreement
Network settings	For better value-added services, please use the Internet for your first connection
Time Zone	Please select time zone



NOTE

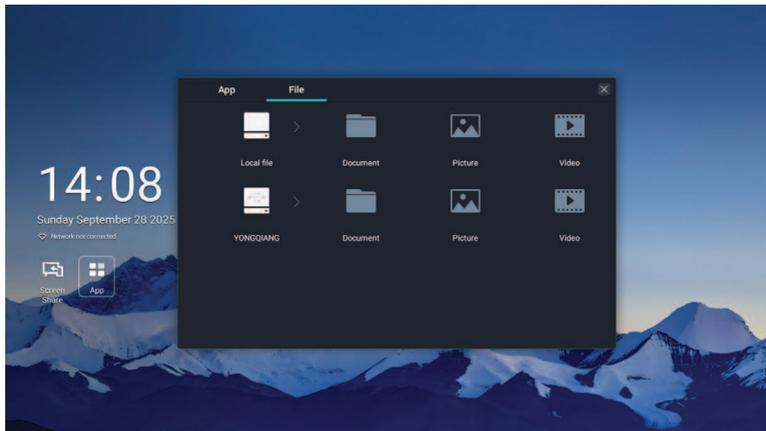
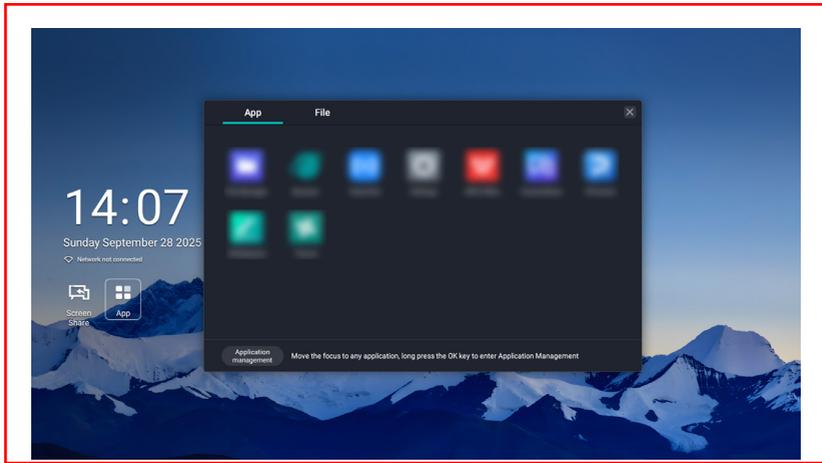
- Pictures are only for reference and may be different from the actual product.

App

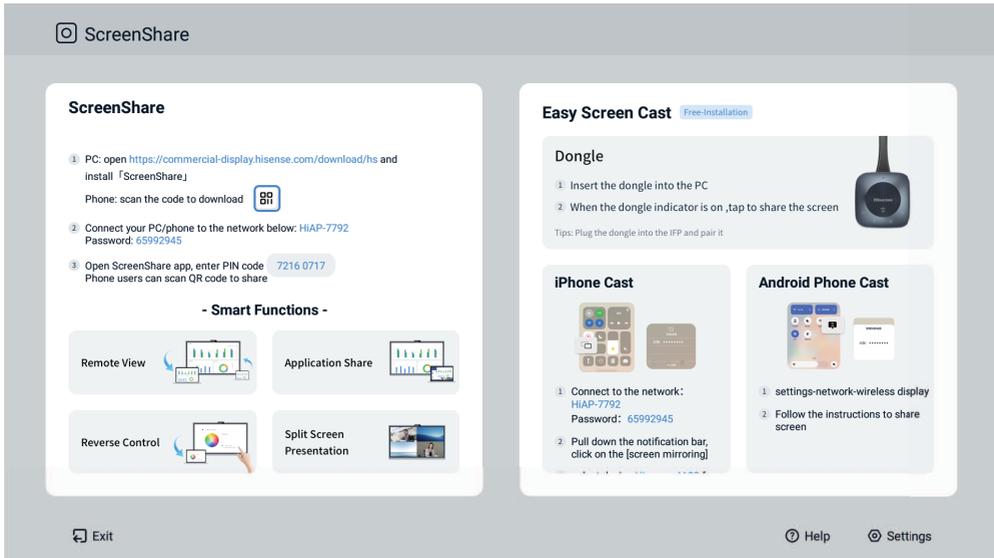
- Choose the App icon to select Application and File.

NOTE

- App icons may change according to different needs. Picture is only for reference.



- **ScreenShare**



- **Guide for Dongle**

- (1) **Pairing**

- Pairing method:

- Insert the Miracast into the USB port of the whole machine, and pair it. After successful, insert it into the USB port of computer, and automatically run Miracast software. Click Miracast button according to the prompts.

- Pairing and Miracast can be performed under both Android and Windows, and there is no need to re-pair when switching to another system after pairing.

- (2) **Startup/termination of Miracast**

- Tap Miracast to start/terminate the Miracast.

- **Guide for PC**

- Setting name, pairing password, LAN Miracast, whether to activate the connection code, screen group.

- **Guide for Phone**

- 1. **Download method:**

- Official website of Hisense Commercial Display or scan QR code at the large-screen terminal.

- This app can also be found by searching for “HisenseScreenShare” in the Google App Store and Apple App Store

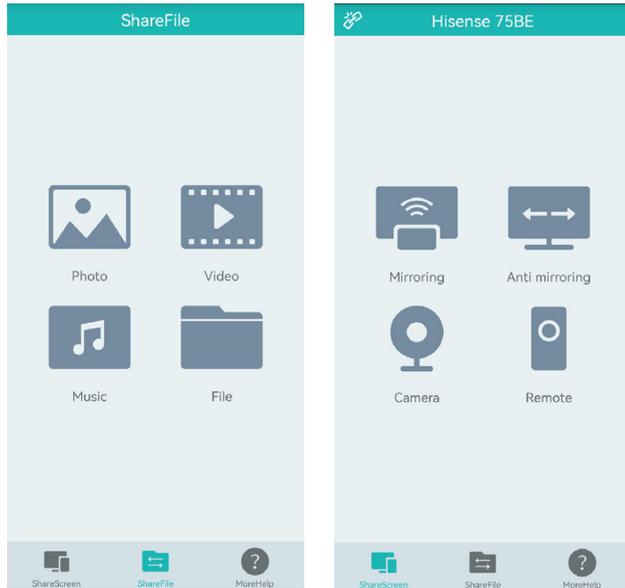


Hisense Screen Share

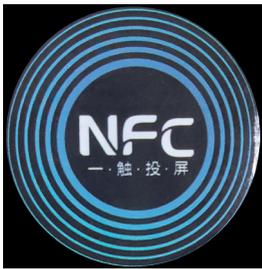
Hisense Commercial Display

2. Main functions of the mobile terminal

File transfer, remote control, screen mirroring, etc.;



NFC Tag



1. Open Screen Share APP.
2. Reference the Hisense Screen Share download ScreenShare APP.
3. Run ScreenShare APP on your mobile phone. Scan the QR code ensure the app and mobile phone connection successful. Click more help menu, then click create NFC tag menu.
4. The back of the mobile phone close to the NFC tag. It will hints write successful finally. Exit the current action page.
5. Then run ScreenShare APP, the back of the mobile phone close to the NFC tag, you can run the ScreenShare function.

NOTES

- Above operation you must ensure that the set and the phone are in the same network.
- NFC tag can be pasted on non-metallic position, such as coffee tables, sofas, TV cabinets, remote controls, etc.

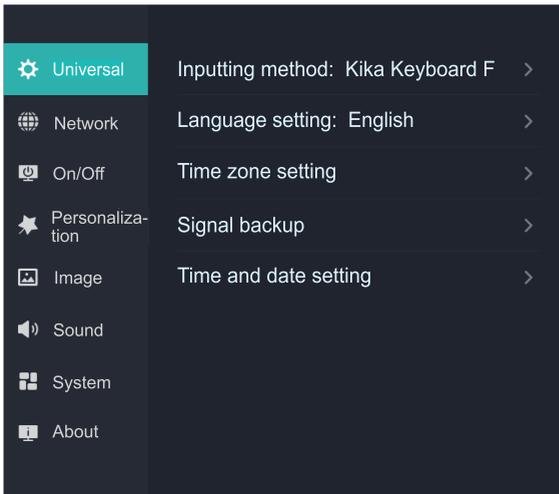
6

Use of Menu

NOTE

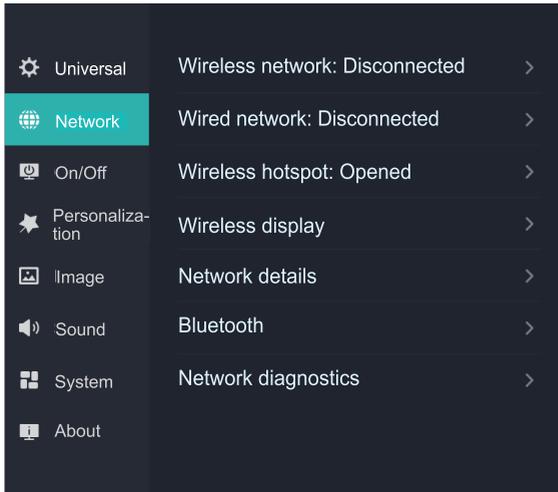
- Pictures are only for reference and may be different from the actual product.
- Parts of the software function changes with the system upgrade.

Universal



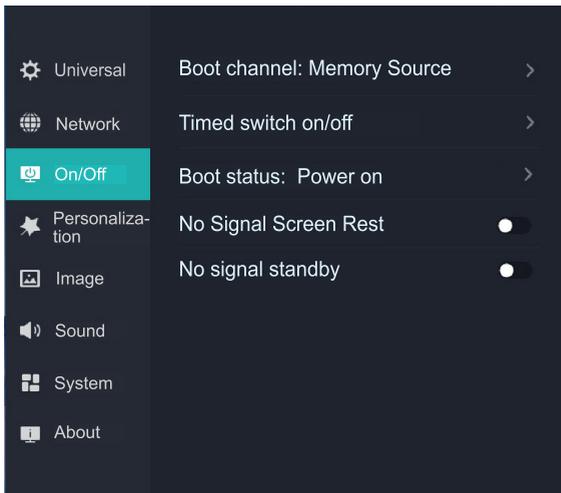
- Inputting method: switch the input method. The default input method is Kika.
- Language setting: Select menu language as Chinese/English/Spanish/French/German/Italian/Polish/Arabic/Russian.
- Time zone setting: Set the current time zone, which can be selected by the user according to the embedded region.
- Signal backup: This function is only applicable in some models.
- Time and date setting: Set the date and time, you can select Network sync on / Network sync off /Date / Time.

Network



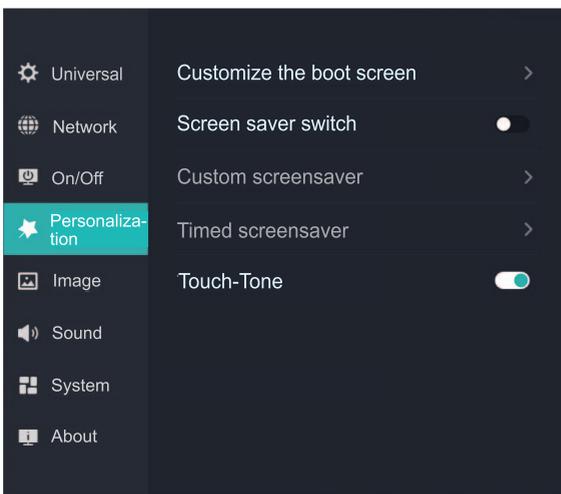
- **Wireless network:** Switch on the wireless network, display the connection status of the wireless network and the list of available networks. You can choose to refresh or manually add networks that do not appear in the list.
- **Wired network:** Display the connection status of the wired network. (When the wireless network is not connected, the device will automatically connect to the wired network after connecting to the network cable.) You can set to obtain IP automatically and input IP manually.
- **Wireless hotspot:** When switched on, the device turns into a router to share the wireless network. You can choose Opened, Close and Opened is default.
- **Wireless display:** The mobile device can be connected to display contents on the mobile device. Wireless network card/Miracast support is required.
- **Network details:** You can view network details, such as connection status, IP address, Netmask, Gateway, DNS, wired MAC, and wireless MAC, etc.
- **Bluetooth:** Nearby Bluetooth devices can be connected. You can select a Bluetooth switch, Paired device, Available device, and Search device.
- **Network diagnostics:** Test and diagnose the connection status of the current network.

On/Off



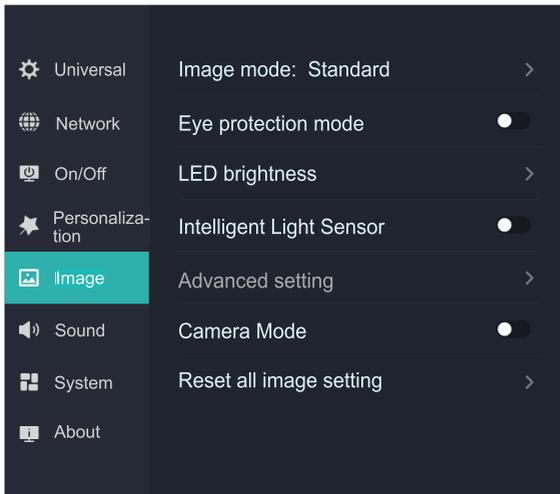
- **Boot channel:** You can choose Android, Memory Source, HDMI1, HDMI2, HDMI3. The default boot channel is Android.
- **Timed switch on/off:** Set the fixed on/off time, and it will be commenced automatically when the time is up. The clock can set hours and minutes in a 24-hour mode, and three on/off time periods can be set every day. Display three time periods, each of time period switch is set as off-by-default, and the default value is 00:00-00:00.
- **Boot status:** The boot status can be set to power on, standby or memory. On-by-default.
- **No Signal Screen Rest:** When the No Signal Screen Off function is turned on, the screen display is turned off after the No Signal input lasts for a few minutes.
- **No Signal Standby:** When the No Signal standby function is turned on, the no-signal input lasts for a few minutes before the display enters standby mode.

Personalization



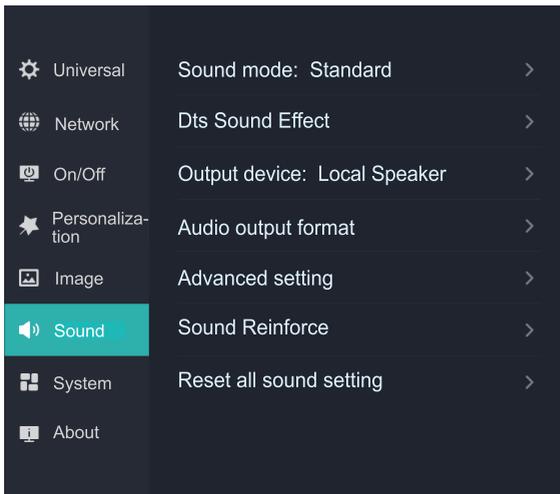
- **Customize the boot screen:** You can choose the Default Logo, Change Logo, and Change Animation. Presets, pictures or animations in local USB storage can be selected as the boot screen.
- **Screen saver switch :** Switch on or off the Screen saver switch.
- **Custom screensaver:** You can choose the default screen-saver, or customize the screen-saver. When customizing the screen-saver settings, you can select from the U disk or scan the code to upload the screen-saver picture.
- **Timed screensaver:** Set the time for the screen saver to appear. 5 minutes, 15 minutes, 30 minutes, 45 minutes, 60 minutes can be selected, the default is 5 minutes.
- **Touch-Tone:** Turn on the function, there is a prompt sound when the remote control button is pressed.

Image



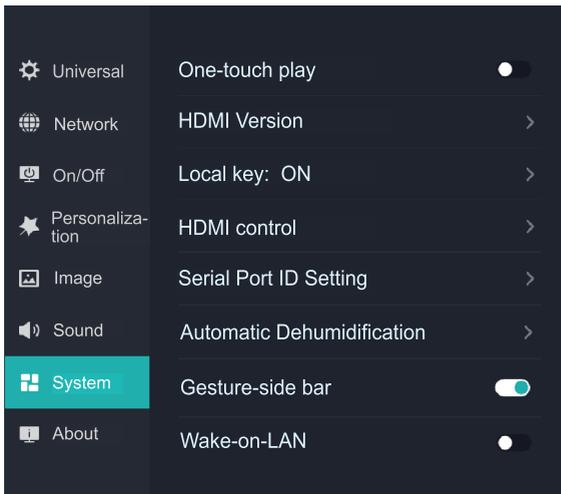
- Image mode: Select the appropriate picture effect according to the content you are watching. You can select Standard, Meeting, Cinema, AI Image, Showroom, HDR Standard, HDR showroom, and Default Standard. (When playing HDR source, you can select HDR Standard and HDR showroom)
- Eye protection mode: Reduce the damage of the blue light on the eyes and protect the eyesight.
- LED brightness: Adjust the brightness value of the LED light. Select this function to enter user mode 1-8 brightness adjustment.
- Intelligent Light Sensor: With the intelligent light sensor turned on, the brightness of the display changes with the brightness of the surrounding environment.
- Advanced setting: Provide picture noise reduction, gamma and other parameter options to achieve fine adjustments of professional picture quality.
 - 1) Contrast: 0-100, the default is subject to the picture quality specification.
 - 2) Brightness: 0-100, the default is subject to the quality picture specification.
 - 3) Color: 0-100, the default is subject to the quality picture specification.
 - 4) Sharpness: 0-20, the default is subject to the quality picture specification.
 - 5) MEMC Mode: You can select OFF, Clear, Standard, Smooth.
 - 6) Dynamic contrast: You can select off, on and on-by-default.
 - 7) Luminance dynamic range: Auto, All, Limited can be selected, and the default is Auto.
 - 8) Image denoise: Select OFF, Low, Middle, High, and the default is Middle.
 - 9) Gamma: Select 2.2, 1.8, 2.5, and the default value is 2.2.
 - 10) Color temperature: Selectable 2000K, 3000K, 4000K, 5000K, 6000K, 6500K, 7000K, 7500K, 8000K, 9000K, 9300K, The default value is 6500K.
 - 11) Color gamut: Auto, BT.709, BT.2020, DCI-P3, Native can be selected. HDMI channels default to Auto; others default to Native.
 - 12) White balance: Red gain, green gain, blue gain, red offset, green offset, blue offset can be selected, the adjustment range (-30-----+30), the default is 0.
 - 13) Color correction: Red, green, blue, cyan, yellow, magenta, skin color can be selected. Adjustment range (- 15 ----- + 15), default as 0.
- Camera Mode: When turned on, start the "Scan Pattern" function; You can choose to turn it on, off, and off by default.
- Reset all image setting: Reset all changes in image settings to default values.

Sound



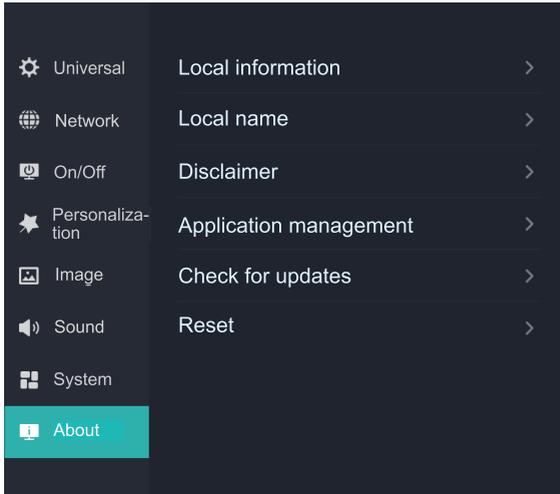
- Sound Mode: Select the appropriate sound effect according to the content you are watching. You can select Standard, Sports, Movie, Music, Customization, and Default Standard.
- Dts Sound Effect: Switch on or off DTS bass enhancement, DTS virtual sky sound, DTS clear dialogue, DTS loudness adjustment, or select Factory Reset.
- Output device: Select the device or external speakers as the sound output device. You can choose the local speaker, HDMI ARC, optical fiber, USB audio device, the default local speaker.
- Audio output format: Select the audio output format of the external device. (Only when coaxial or HDMI is selected as the output device). When the output device is coaxial, the audio output format supports PCM and Auto. When the output device is HDMI ARC, the audio output format supports PCM, Auto and Pass Through, and the default is PCM .
- Advanced setting: Further adjust parameters such as equalizer, balance, audio and video synchronization, and realize refined adjustment of sound effects.
 - 1)Balance: Selectable (-10--10), default is 0.
 - 2)Equalizer: 100Hz, 250Hz, 600Hz, 1KHz, 2.5KHz, 6KHz, 10KHz can be selected, the adjustment range is -10--+10, and the default is 0.
 - 3)Automatic volume control: You can choose On or Off (SOC support is required), the default is Off.
 - 4)Audio and video synchronization: Selectable (-10 to 10), the default is 0.
- Sound Reinforce: When turned on, the sound can be amplified and output through the local speaker. Can be choose to turn it on/off/default(off).
- Reset all sound setting: Reset all changes in the sound settings to default values.

System



- One-touch play: After switched, connect the set-top box, computer and other external devices, and the device will automatically play the device screen. You can select On or Off.
- HDMI version: HDMI1.4, HDMI2.0.
- Local key: When it is switched on, it will not be shielded, and when it is switched off, the local key will be shielded. It is switched on by default.
- HDMI control
 - CEC Switch: You can choose ON or OFF , the default is OFF.
 - Standby control: You can choose ON or OFF , the default is OFF.
 - Automatic startup: You can choose ON or OFF , the default is OFF.
- Serial Port ID Setting: Set the value of serial port id.
- Automatic Dehumidification: When it is switched on, the Automatic Dehumidification will be activated. After 24 hours of playback, the system will return to original state.
- Gesture-side bar: After switched, the Gesture-side bar will be displayed when the screen is off. You can choose ON or OFF, the default is OFF.
- Wake-on-LAN: After switched, you can wake the TV via a wired network. You can choose ON or OFF, the default is OFF.

About



- Local information: Display information. Software Version, Device ID, Machine Number, and System Capacity can be selected.
- Local name: Select or customize the local name to facilitate the discovery of devices during Bluetooth pairing, screen projection and other operations. The default name of this unit is HAIO-XX, and XX is the last two digits of the MAC address.
- Disclaimer: Display the local service agreement and disclaimer.
- Application management: Manage local application software, check the used space and remaining space. You can select Application Name, Version, Size, Used Space, Remaining Space.
- Check for updates: Manually check and upgrade software.
- Reset: Reset all changes in the system settings to the default values.

7

Serial Protocol

Serial protocol

The device can receive the serial port command sent by the external controller of the device. Refer to the following table for the specific command protocol:

1. Baud rate: 9600 2. Control section: PC → The device 3. Response section: TV → PC

			Header		Length		Command				Monitor ID	DaTa	Checksum	End	
Power on/off	Power on	PC→TV	DD	FF	00	08	C1	15	00	00	xx	BB BB	yy	BB	CC
		TV→PC	AB	AB	00	08	C1	15	00	00	xx	BB BB	yy	CD	CD
	Power off	PC→TV	DD	FF	00	08	C1	15	00	00	xx	AAAA	yy	BB	CC
		TV→PC	AB	AB	00	08	C1	15	00	00	xx	AAAA	yy	CD	CD
Screen on/off	Screen on	PC→TV	DD	FF	00	07	C1	31	00	00	xx	01	yy	BB	CC
		TV→PC	AB	AB	00	07	C1	31	00	00	xx	01	yy	CD	CD
	Screen off	PC→TV	DD	FF	00	07	C1	31	00	00	xx	00	yy	BB	CC
		TV→PC	AB	AB	00	07	C1	31	00	00	xx	00	yy	CD	CD
Set Volume	PC→TV		DD	FF	00	07	C1	27	00	00	xx	zz	yy	BB	CC
	TV→PC		AB	AB	00	07	C1	27	00	00	xx	zz	yy	CD	CD
Source	HDMI1	PC→TV	DD	FF	00	07	C1	08	00	00	xx	0E	yy	BB	CC
		TV→PC	AB	AB	00	07	C1	08	00	00	xx	0E	yy	CD	CD
	HDMI2	PC→TV	DD	FF	00	07	C1	08	00	00	xx	0F	yy	BB	CC
		TV→PC	AB	AB	00	07	C1	08	00	00	xx	0F	yy	CD	CD
	HDMI3	PC→TV	DD	FF	00	07	C1	08	00	00	xx	0C	yy	BB	CC
		TV→PC	AB	AB	00	07	C1	08	00	00	xx	0C	yy	CD	CD

[NOTE]

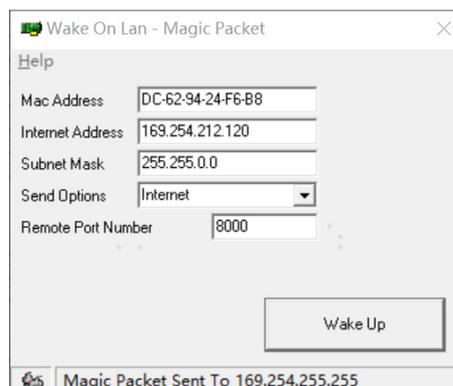
- Data for Set Volume ranges from 0 to 100 in hexadecimal.
- Length is the number of bytes of Command, Data and Checksum.
- Checksum is XOR of Length, Command, Monitor ID and Data.

Wake on Lan command

Wake On Command (Only Support Wired Network) need Wake on Lan software or send command according to the magic packet format.

Wake On Lan software wake up steps are as follows:

- 1.Switch on “Wake-on LAN”, Setting->Switch on/off->Wake-on LAN.
- 2.Make sure the monitor and PC are in the same Lan, and the monitor connect with wire.
- 3.Remember the wired MAC, IP address, Subnet Mask and the port number(IP control port).
- 4.Make sure IP Control working well.
- 5.Open Wake on Lan software, input the mac, IP, subnet mask and port, then click “Wake Up”, the monitor will be waked up.



8

Other Information

Recycling/Licenses

WEEE (Waste Electronic Electric Equipment)

European Directive 2012/19/EU



This symbol on the product or on its packaging indicates that this product must not be disposed of with your household waste. Instead, it is your responsibility to dispose of your waste equipment by handing it over to a designated collection point for the recycling of waste electrical and electronic equipment.

The separate collection and recycling of your waste equipment at the time of disposal will help to conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste equipment for recycling, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

Batteries



In accordance with the Battery Directive, used batteries should not be disposed of in the domestic waste. Dispose your batteries in the collection containers specific for this purpose in retail stores.

ROHS (Restriction of Hazardous Substance)

European Directive 2011/65/EU



This European directive limits the use of dangerous and hazardous substances which are difficult to recycle.

This allows recycling easily the EEE and contributes to the safeguard of the environment.

Substances included in this product match to the RoHS directive.

EU importer: Gorenje gospodinjski aparati, d.o.o.

ADD: Partizanska cesta 12, 3320 Velenje Slovenija

UK importer: Alltrade Ltd.

ADD: Sussex House Business Park, 274 Old Shoreham

Road, BRIGHTON & HOVE, BN3 7EU

9

Trouble Shooting

Before preparing for repair, check according to the table below to see if you can find the cause of the problem. If you strictly follow the instructions but still can't resolve the problem, you can turn to professional servicemen for help.

Problem	Solution
No sound or picture	<ul style="list-style-type: none"> •Check if the power cord is connected to the wall outlet, and if the wall outlet is energized. •Check if you have pressed the Power button or Standby button. •Check the volume.
Sound and picture are disturbed	<ul style="list-style-type: none"> •Try to find the appliance that affects the LCD monitor and keep it away. •Try plugging the LCD monitor's power plug into another outlet.
The screen cannot be powered on or the power indicator light is off.	<ul style="list-style-type: none"> •Check whether the power supply is connected. •Check whether the power supply plug is properly connected. •Check whether the power outlet has electricity. •Check whether the AC switch is enabled. •Press the reset switch and start the system again.
The unit turns off unexpectedly.	<ul style="list-style-type: none"> •Check whether standby mode is enabled. •Check if there is a power outage in your area. •Turn on the display and see if the problem is with the signal and control system.
Remote Control is not working.	<ul style="list-style-type: none"> •Check whether something is obstructing the display's remote control receiver. •Check whether the batteries in the remote control are installed correctly. •Check whether the batteries need to be replaced.
There is no sound when the HDMI in channel is used.	<ul style="list-style-type: none"> •Remove and insert the HDMI cable again.
The internal PC has no signal.	<ul style="list-style-type: none"> •Check whether the internal PC is properly inserted in the slot. •Check whether the internal PC is in shut down mode. •Press the power button on the internal PC, and manually start up the internal PC.

• LED All-IN-ONE Maintenance

The maintenance of LED display system mainly includes the maintenance of LED display system, communication system and power system.

Precautions for LED display screen

Small pitch LED display screens are high-precision, high-density electronic products, which belongs to precision protection products category. It needs special protections in daily use such as protections from static electricity, dust, moisture and physical impact.

1. Static electricity

LED is an electroluminescence device, which is very sensitive to current. Human body carries static electricity which can break down the internal PN junction. Do not touch the LED display screen without wearing gloves.

2. Dust

The LED display screen is designed according to the indoor IP3X standard, but it contains high-density electronic circuit inside the box. So it is very important that the LED display screen is dust proof and clean it regularly.

3. Water vapor and oil fume

LED beads surface can not be treated with water proofing due to its density and sizing, Moisture environment and water vapor can cause short circuit easily which may resulting product failure or even resulting fire that may burnt the LED display screen in the worst case. Therefore, LED display screen needs protection from water vapor and moisture.

4. Physical impact

The LED display screen is a very delicate device. It needs protection from any kind of physical impact, as it may resulting damage to LED beads or circuit board.

Maintenance of LED display screen

1. The control PC, video processor and other equipment shall be placed in a dry and clean environment with good ventilation. Avoid direct sunlight to all the equipment. The ambient temperature should be kept between 18°C and 25°C.
2. Do not place any container which containing fluid on the screen, to prevent water damage to the product.
3. Turn off the power supply of the corresponding equipment before unplug the cables to prevent damage to the interface components.
4. Avoid the interference of electromagnetic field (such as non magnetic speaker, loudspeaker, etc.).
5. In order to prevent the instantaneous current pulse from affecting the computer, it is advised to turn on the power of the LED display screen first and then the power of the computer. Turn off the power of the computer before the power of the LED display screen when it is shutting down.
6. Always back up important data and files.
7. Do not plug and unplug the communication plugs to prevent damages.
8. External protection measures shall be taken when laying communication cables.
9. Advice on air-conditioner on site: On-site conditioning and other equipment outlet can not be blown against the product. The temperature shall set at $25 \pm 1^{\circ}\text{C}$.
10. Using Frequency of LED: At least twice a week power-on and more(no less than 2 hours each time. It is suggested that the product can also be kept in standby mode at ordinary times.
11. The LED AIO display shall be well ventilated. The temperature and humidity differences between the inside and outside shall not be greater than 5 degrees;

Maintenance of power system

1. Daily inspection on power supply system is advised to detect any problems on time.
2. Clean the interior of the distribution cabinet with leather blower or air pressure gun regularly. Fasten any loose screws in the distribution cabinet, it is advised to clean it once a month.
3. Shut off the power supply of the system during thunderstorm season or when it is not being used for a long time.
4. The maintenance of power system shall be carried out only by certified electricians.

Transportation and storage

1. Transportation

The LED AIO display is required to be transported after packaging. During transportation, it is strictly prohibited to put the packaging upside down; Avoid rain and snow; Keep out of long time sun exposure; Do not contact with corrosive gas and mechanical damage; Strictly stacking limitation applied(up to two layers). The transportation of PC and power distribution cabinet should be stable, handle with care. Do not put it upside down, keep out of rain and moisture, avoid mechanical damage as well.

2. Storage

The storage temperature of the display module is :- 20 °C -- 40 °C, and the relative humidity is: 10% --70% RH, without condensation. No acid-base and corrosive gas at the storage place, No strong mechanical vibration and do not close to magnetic field. Free of fire and explosion hazards. The storage time shall not exceed 3 months.

10

Specifications

Specification		HAIO108DE-T / HAIO108DE / OP108DE	
Physical Parameter	Pixel Pitch(mm)	1.25	
	Pixel Configuration	R/G/B COB	
	Screen Resolution (W×H)	1,920×1,080	
	Display Area (mm)	2400×1350	
	No. of Cabinet Per Screen (W×H)	4×4	
	No. of Modules Per Cabinet (W×H)	4×1	
	Panel Dimensions (W×H×D) (mm)	600×337.5×32.3	
	Aspect Ratio	16:9	
Optical Parameter	Brightness	max 1,000 nits(100-1,000 Adjustable) / peak 1,600 nits / typ 600nits	
	Contrast Ratio	typ 15,000:1@600nits / 25,000:1@1000nits	
	Viewing Angle(H/V)	165°/150°	
	Processing	14 bits	
	Color Temperature	6500K	
Electrical Parameter	Input Voltage	AC 100-240V~ 50/60Hz	
	Max. Power Consumption(W/Screen)	730@600nits 1060@1000nits	
	Refresh Rate(Hz)	3840	
Operation Conditions	Operating Temp/Humidity	0 - 40 °C/ 10% - 90%RH (no frost)	
	Storage Temp/Humidity	-20 - 40 °C/ 10% - 65%RH (no frost)	
Connectivity	Wireless LAN Module specifications	Frequency Range	2.4~2.4835GHz 5.15~5.85GHz
		Output Power (Max.)	2.4G 17dBm 5G 15dBm
	Bluetooth	BT5.0	
	Input	HDMI 2.0×3	
	Loop Output	HDMI 2.0×1	
	USB	USB 2.0×2	
	Audio Output	SPDIF×1	
	SERVICE Port	Yes	
System	OS	Android 9.0	
	CPU	2 core A72+2 core A53	
	DDR	3GB	
	ROM	64GB	
	Language	Chinese/English/Spanish/French/German/Italian/Polish/Arabic/ Russian	

Speaker	Built in 20W (10W×2)
Servicing	Front
Optional Accessory	Mobile Cart/Wall bracket/Dongle

The supported video formats are as follows:

Encapsulation	Video decoding				Audio decoding
	Type	Resolution(Max)	Bit rate(Max)	Frame rate(Max)	
.avi	Xvid	1920×1080	40Mbps	60fps	Dolby Audio, MPEG1(Layer1,2,3)
.avi .mpg .ts	MPEG2	1920×1080	80Mbps	60fps	Dolby Audio, MPEG1(Layer1,2,3)
.ts .mkv .avi .mp4 .flv	H.264	4096×2160	135Mbps	60fps	Dolby Audio, AAC, MPEG1(Layer1,2,3)
.avi .mkv .mov	MPEG4	1920×1080	40Mbps	60fps	Dolby Audio, MPEG1(Layer1,2,3)
.ts .mkv .mp4	H.265	4096×2160	100Mbps	60fps	Dolby Audio, AAC, MPEG1(Layer1,2,3)

Dolby Audio: Support Dolby Digital、Dolby Digital Plus、Dolby AC4。

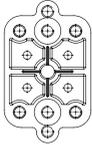
NOTE

Formats listed above may not all supported by the device as video making tools are not unified.

Signal formats supported by HDMI port	
RGB/60Hz	640 × 480, 800 × 600, 1024 × 768
YUV/50Hz	576i, 576p, 720p, 1080i, 1080p
YUV/60Hz	480i, 480p, 720p, 1080i, 1080p
YUV/24Hz 25Hz 30Hz	3840×2160, 4096× 2160
YUV420/50Hz 60Hz	3840×2160, 4096× 2160
YUV444/50Hz 60Hz	3840×2160, 4096× 2160
RGB444/50Hz 60Hz	3840×2160, 4096×2160

11 Installation Guide

Accessories Box



Connecting block



M6 stepped screw

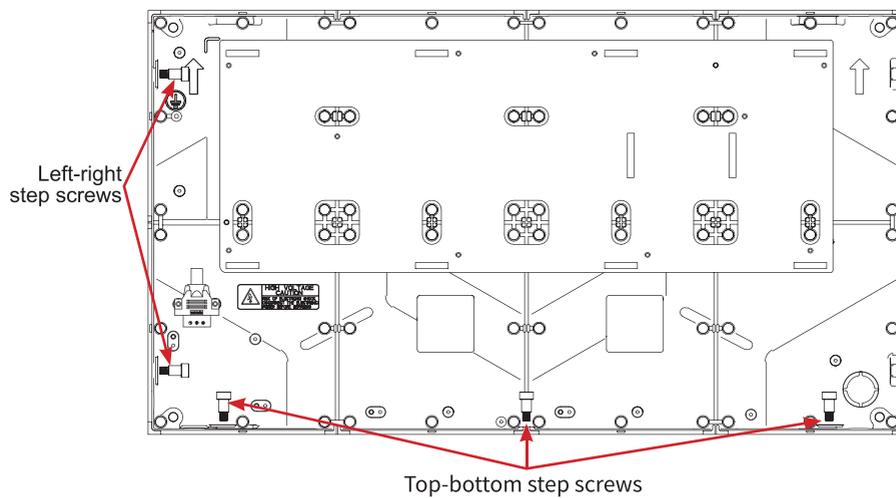


Connecting screw M6x16

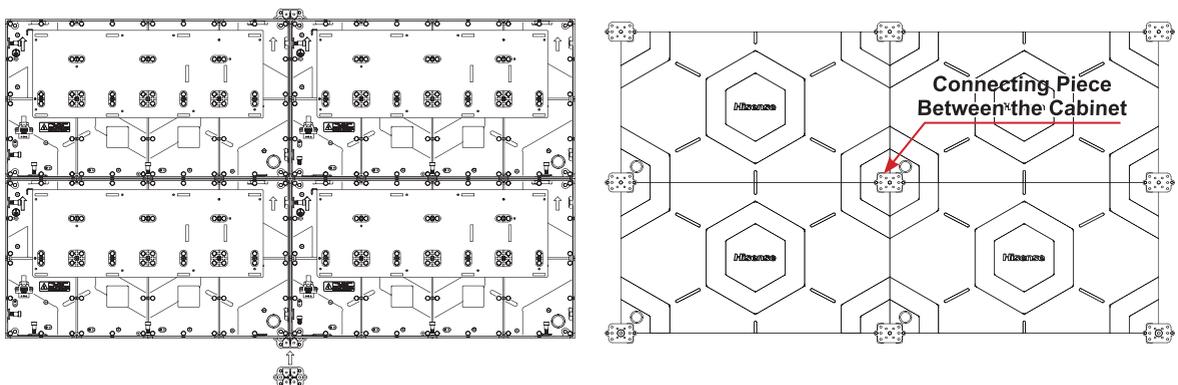


M8 wall-mount screw

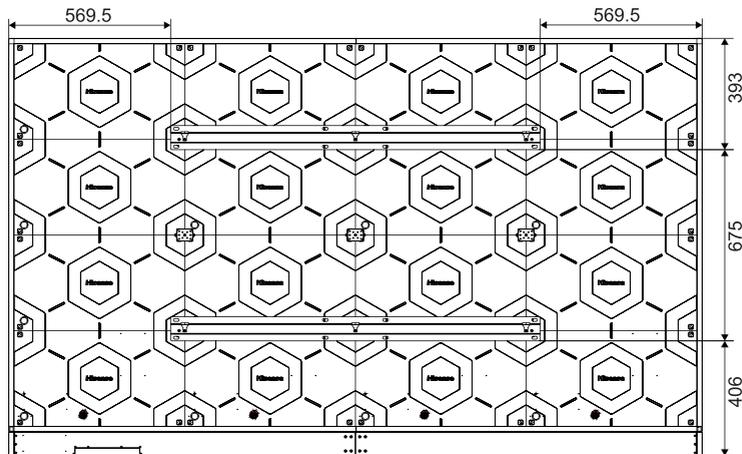
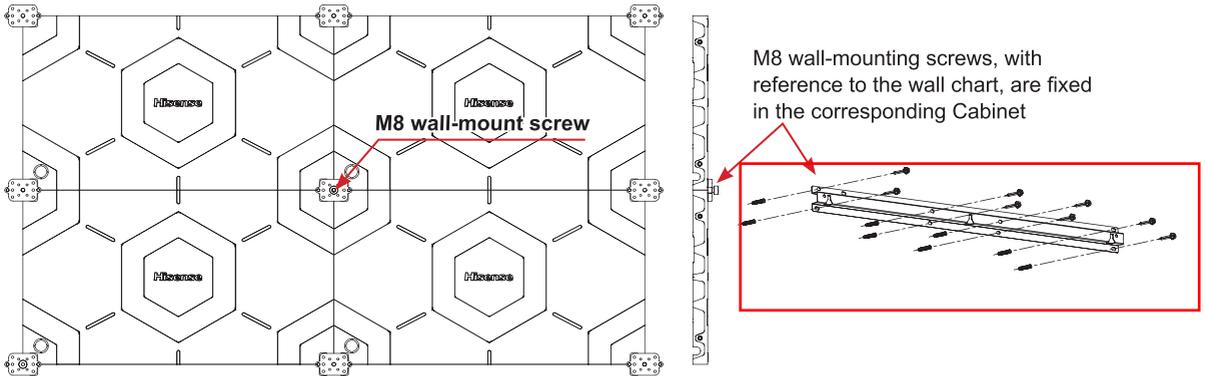
The Position of the Cabinet Step Screw Fixing



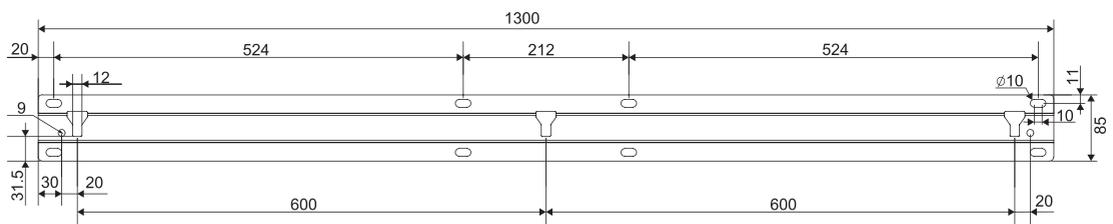
The Position of Connecting Piece Between the Cabinet



❖ Installation of M8 wall-mounting screws



❖ Dimensional drawing of the wall-mounted assembly



Wall Mount



Screw ST8×55C

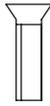


Expansion pipe

❏ Bottom Beam accessories



GB/T 819.1-2000 M4×8



GB/T 819.1-2000 M3×6



M3×8
(Corner Outer Cover)



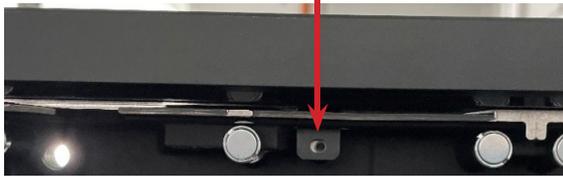
M6×30

❏ Touch Screen Frame Assembly

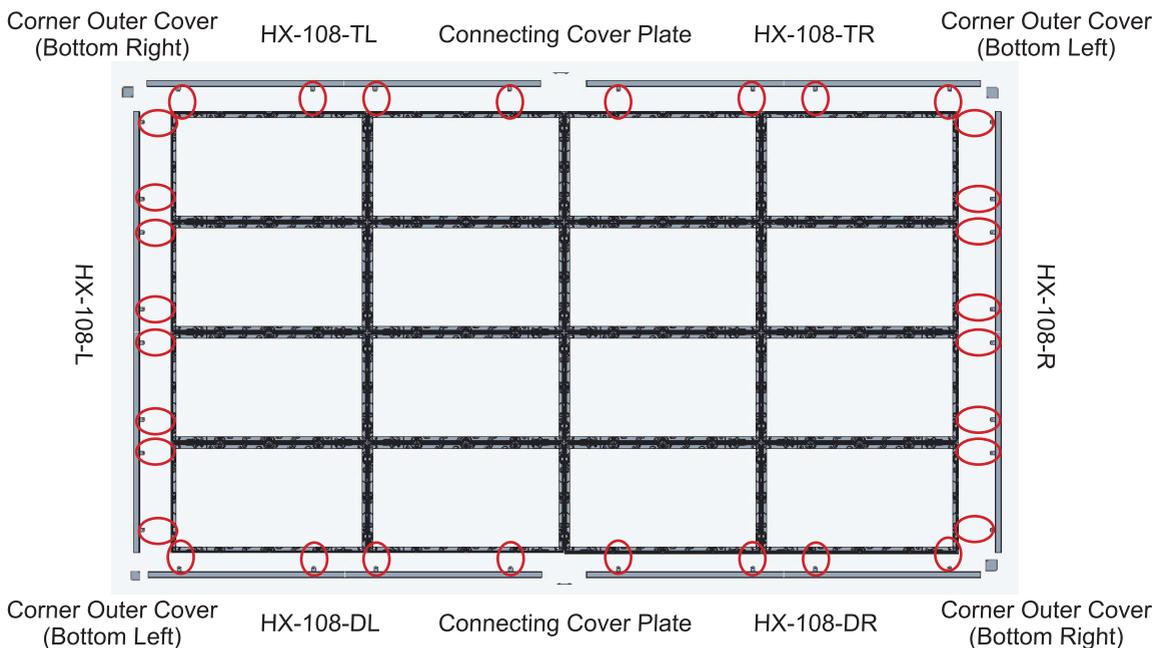
1. Install the touch frame according to the silk-screen markings and diagrams inside the touch frame.
2. Position the infrared filter strip of the touch frame facing outward, and insert the tongue into the hole of the enclosure.
3. First, install the top left(TL) and top right(TR) frames. During installation, ensure that the middle plate does not protrude outside the frame. Align both side edges with the left and right ends of the enclosure, and fasten 8 screws at the positions indicated by the red circles.
4. Next, install the left(L) and right(R) frames. Align the top edge of the frame with the upper end of the enclosure, and fasten 8 screws on each side as shown by the red circles.
5. Then, install the bottom left(DL) and bottom right(DR) bars. During installation, ensure that the middle plate does not protrude outside the frame. Align both side edges with the left and right ends of the enclosure, and fasten 8 screws.

Torque: 0.5-0.6 Nm

Insert the tongue into the hole of the enclosure.

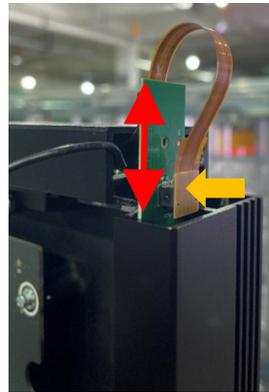
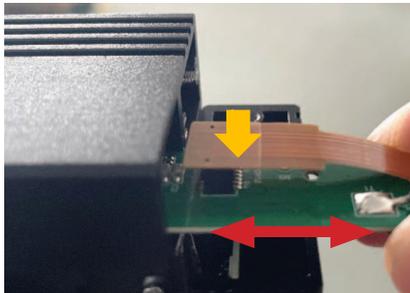


Align the edge of the touch frame with the end face of the enclosure.

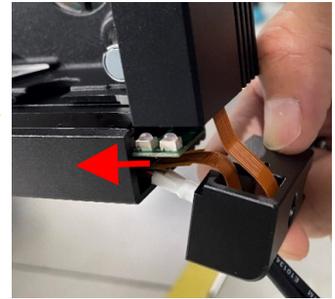
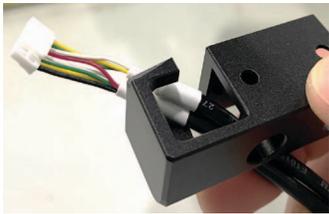


❏ Install the Touch Screen Cable

1. Take the FFC cable (provided with the touch frame) and connect it to the two touch panels located at the upper right corner.
2. Gently slide the top touch panel partially out of the frame until the black connector is accessible. Do not pull it out too far. Insert one end of the FFC cable into the connector, then push the touch panel back into the frame.
3. Repeat the process for the right touch panel: slide it partially out until the black connector is accessible, insert one end of the FFC cable, and then push the touch panel back into the frame.
4. Connect the FFC cables to the bottom and right corners of the touch frame. First, insert the bottom FFC cable. Next, take the control cable and thread it through the corner block, then connect it to the lower right touch panel. Insert the right FFC cable, and push the touch panel back into the frame. Do not fasten the corner block at this stage.
5. Connect the FFC cables to the bottom and left corners of the touch frame in the same manner: insert the bottom FFC cable first, then the left FFC cable. Note: There is no FFC cable at the upper left corner.
6. Ensure that all terminals and connectors are properly aligned and fully inserted. Do not leave any connections partially inserted.

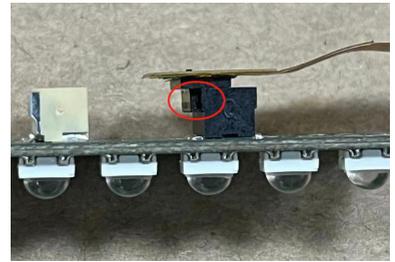
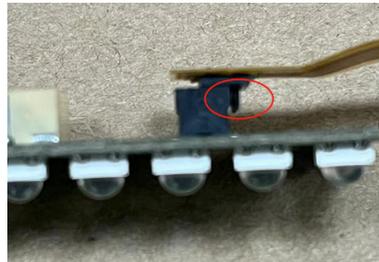
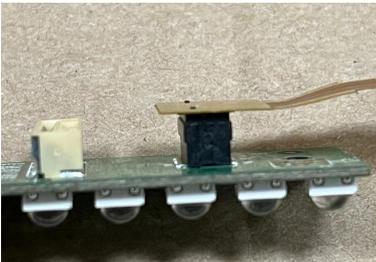


Insert one end of the control cable.



The FFC cable needs to be connected at the lower right corner, and the control cable should be threaded through the corner block and then connected.

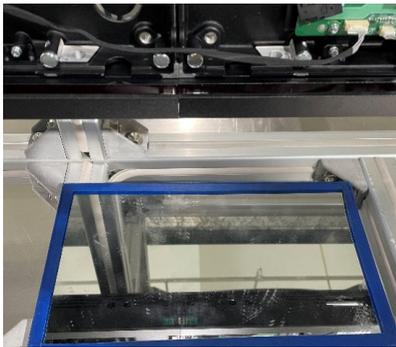
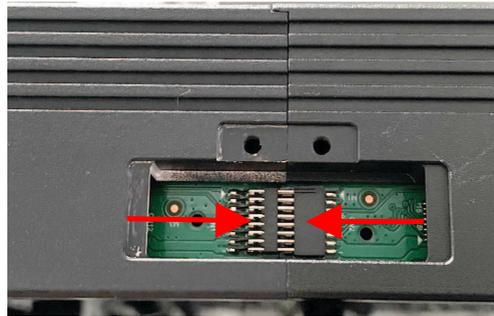
The lower right corner block has a long slot at the bottom.



❏ Plug in the Touch Frame

1. Plug the pin into the touch panel socket at the middle position on the top side, making sure it is fully inserted.
2. Plug the pin into the touch panel socket at the middle position on the bottom side, making sure it is fully inserted.
3. Use software to test whether the touch frame is properly connected. Continue with assembly only after confirming it is OK.
4. Take the cover plate and place it at the middle position of the top side touch frame, then fasten it with 2 screws(provided).

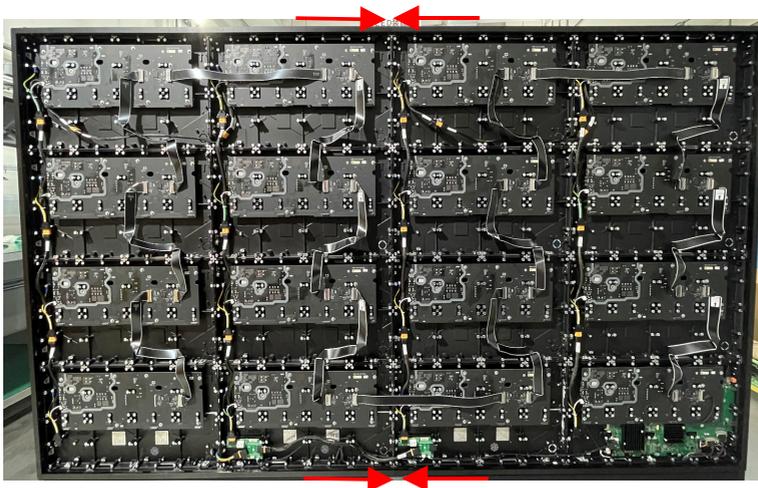
Torque: 0.5–0.6 Nm



When installing on the bottom side, first place the tooling mirror at the bottom, then proceed with the connection.



After plugging in, take the cover plate and place it into the groove of the touch frame, then fasten it with the provided small screws.



Install the Corner Blocks

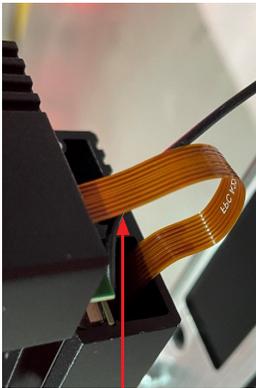
1. First, thread the ground wires at the upper right and lower left corners backward through the middle of the FFC cable.
2. Install the corner blocks in the following order: lower right, upper right, and lower left. For the bottom corner blocks, the long slot should face downward.
3. Fasten the already installed lower right corner block. Then install the upper right corner block, threading the ground wire through the corner block, and place the corner block at the corner of the touch frame. Make sure the internal opening avoids the FFC installation.
4. Fasten 2 screws from the side and 2 from the top. For the grounding screw, thread the ground wire first before fastening. When fastening, lift the ground wire to avoid pressing it. Then install the lower left and upper left corner blocks in the same way.



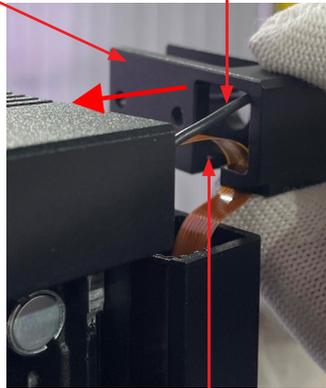
Torque: 0.5–0.6 Nm

Install the top corner block with the long slot facing upward; Install the bottom corner block with the long slot facing downward.

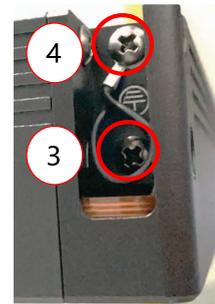
The ground wire passes through the corner block and exits from the top. (for the bottom corner block, it exits from the bottom)



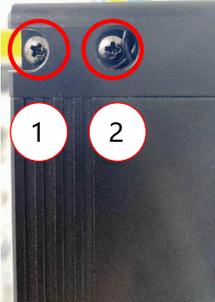
The ground wire is threaded backward through the middle.



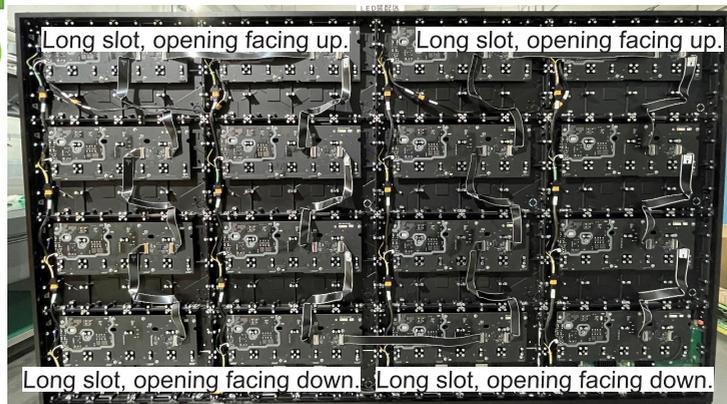
The opening of the corner block avoids FFC installation.



After passing the ground wire, fasten the top or bottom screw.



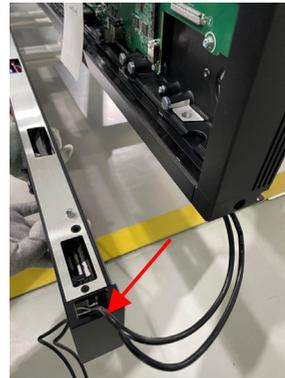
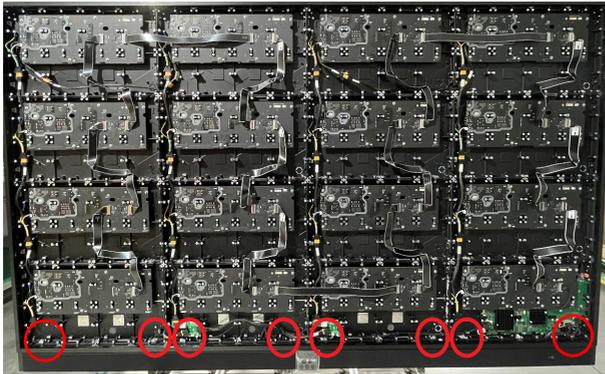
Screw on the side



❖ Lower front cover installation

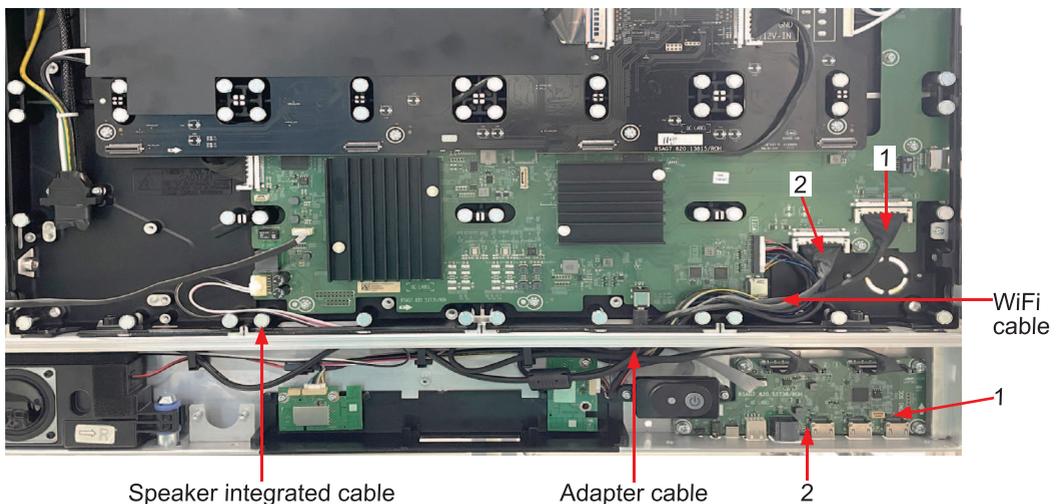
1. Thread the two touch control wires at the lower right corner through the right-most opening of the lower front cover, feeding the wires while installing the front cover.
2. Insert the rivet posts on the upper part of the front cover into the slots of the bottom touch frame, then use hex socket screws to secure the case and the lower front cover, tightening the screws at the far left and far right ends.

Power tool: Set to screw tightening mode, torque set to level 10.



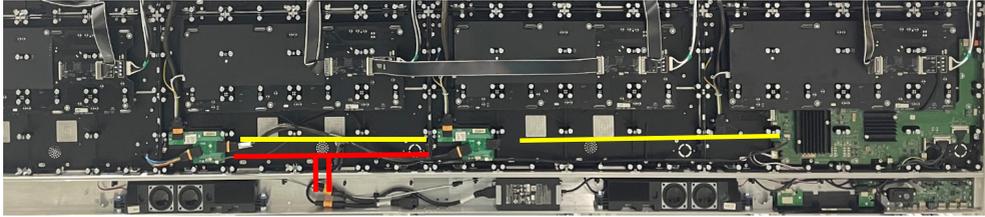
❖ Main Board Wiring

1. Connect the two coaxial cables to the main board, making sure to distinguish between 1 and 2: cable 1 goes to port 1, cable 2 goes to port 2.
2. Connect the speaker cable to the main board. Route the speaker cable about 70mm to the left from the main board, then fold it back to the right. The speaker cable inside the lower front cover should also first go to the right, then fold back to the left before entering the main board compartment.
3. Connect the WiFi cable to the main board.
4. Connect the adapter cable to the main board.
5. Scan the main board barcode.

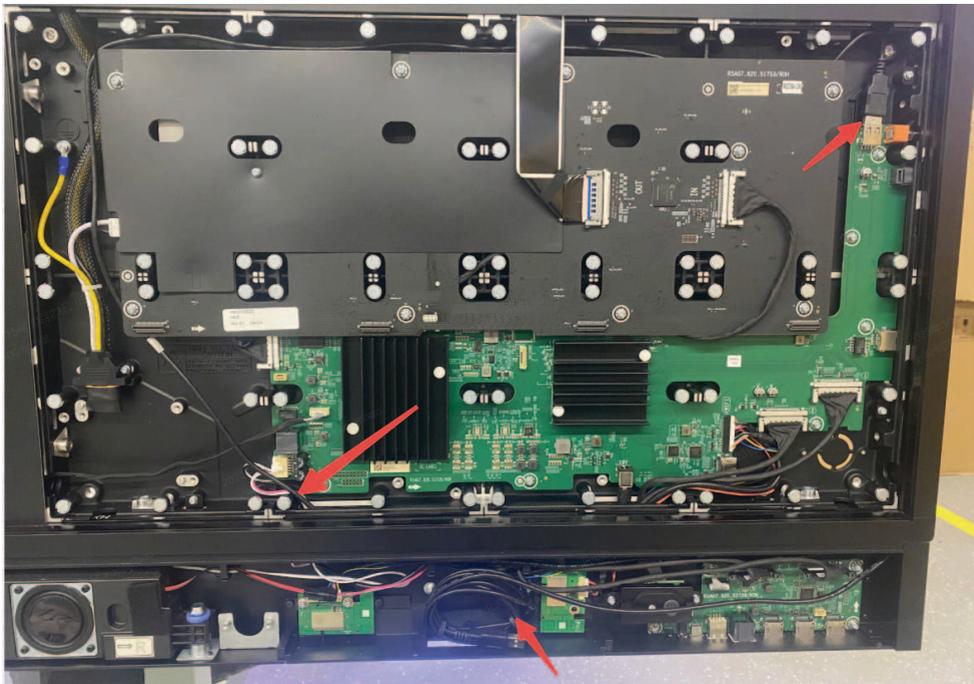
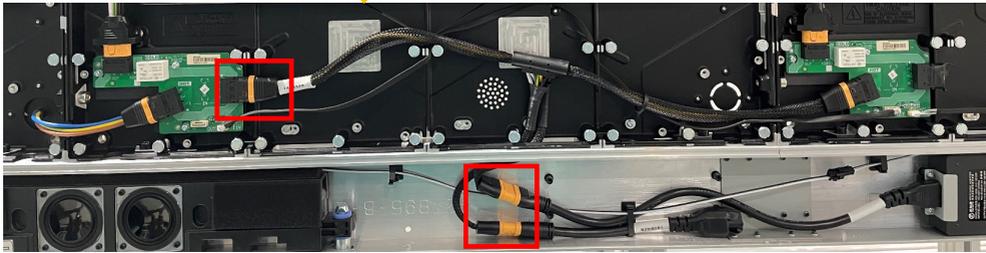


❏ Power cable connection

Connect the power cable of the 4-2 cabinet with the power cable of the lower front shell.



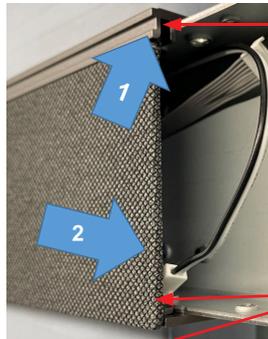
Red is the power cable, yellow is the power control cable.



The touch panel includes two USB cables: one connects to the mainboard USB port, while the other is located at the front of the unit for customer use, allowing easy connection to a laptop.

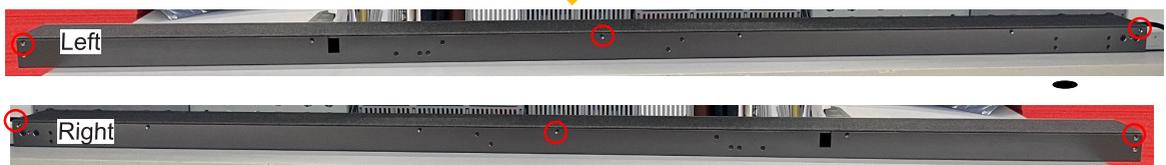
❏ Install the Front Shell Grille Cover

1. Take the front shell grille covers; there are two in total, left and right. Please note the difference: the right grille cover has an oval hole for the remote control button.
2. Insert the grille cover tabs into the grooves at the top of the lower front shell, then lower the bottom part into place. (Align the screw hole tab with the screw hole on the lower front shell)
3. Secure each of the left and right grille covers with three screws, as shown in the diagram. (left, center, right)



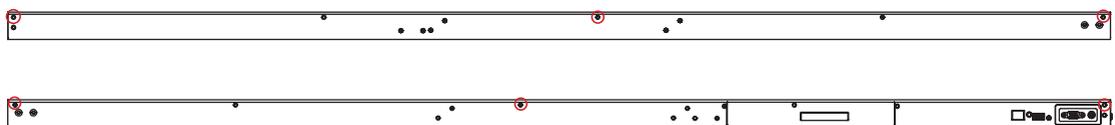
Insert the top of the grille cover into the groove first.

Then lower the bottom part and align the holes for installation.



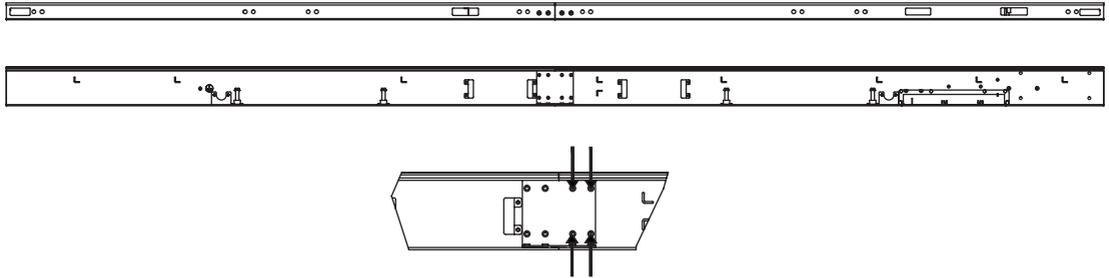
❏ Bottom Beam Installation

- 1 Take out the left/right lower front shell components from the Bottom Beam packing box, unscrew the upper and lower shell M3×6 fixing screws (left 3, right 3, pay attention to save the removed screws), and then remove the upper shell of the left and right lower front shell components respectively, and set aside for later use to avoid damage and scratches.



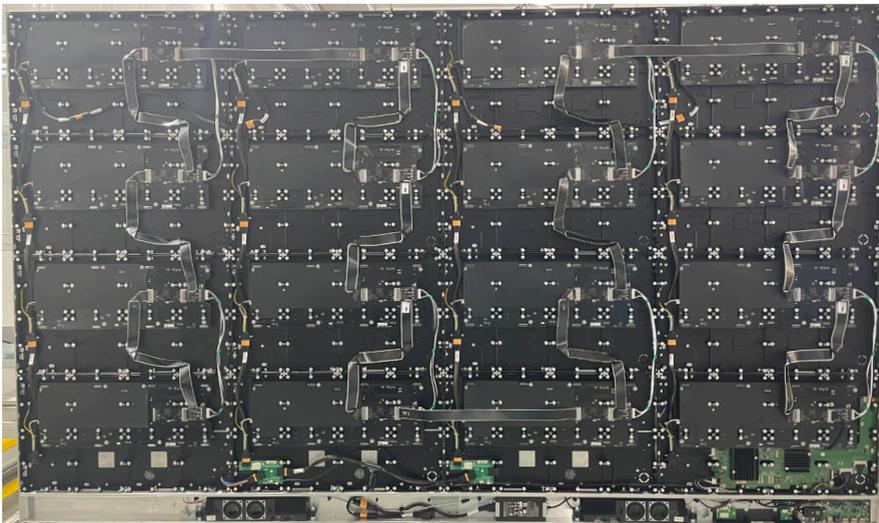
Unscrew the screws in the left and lower right front shell assembly at the locations illustrated respectively

2 Assemble the lower shell of the lower front shell assembly, splice the lower shell of the left and right lower front shells together according to the position shown in the figure, and then fix the two-section lower shell with 8 GB/T 819.1-2000 M4×8 screws, put it aside for later use, and pay attention to protection to avoid falling and scratching.

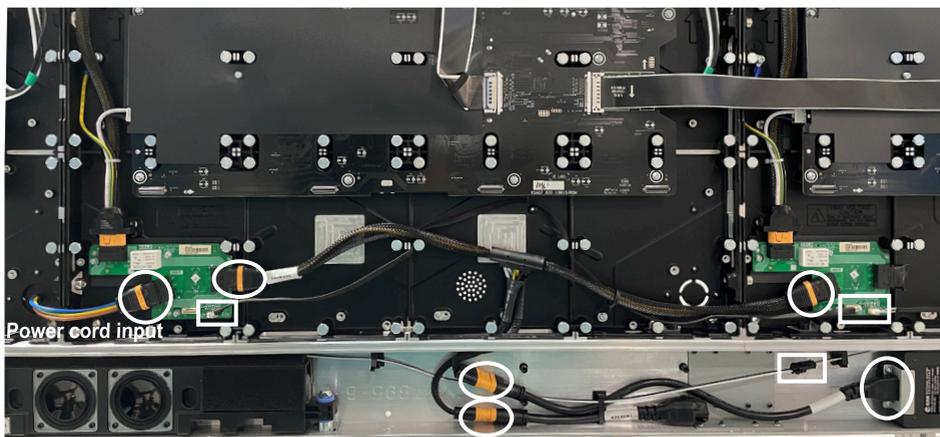


❏ Connection

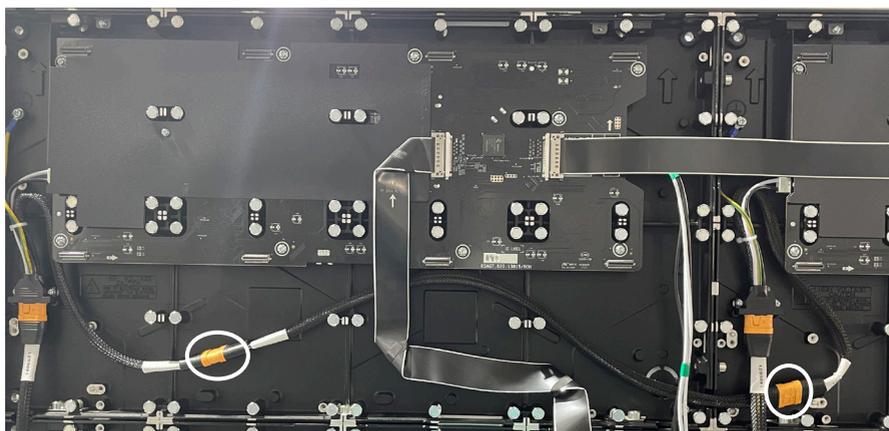
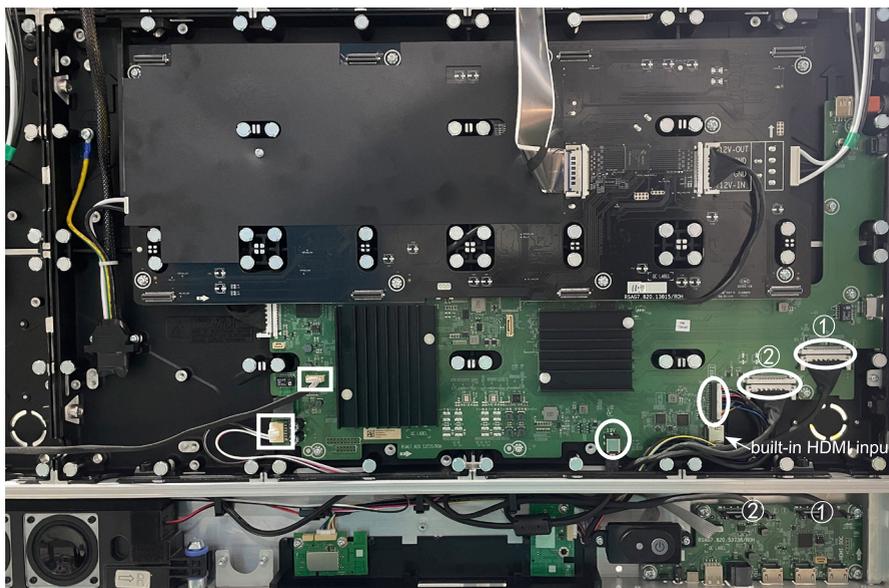
Connection of FFC signal cables



The power supply line and the power supply control line are connected step by step



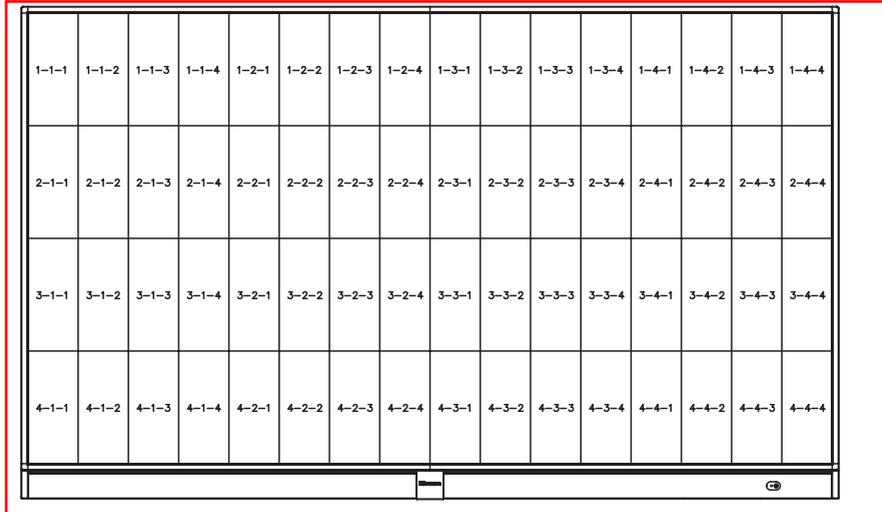
The motherboard cabinet is connected to the schematic diagram



The power cable connection of column 1 to column 2 and column 3 to column 4 for the top line.

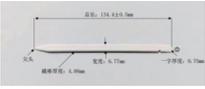
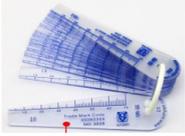
LED Modules Installation

Figure 4×4 below is the coordinate diagram of the LED module (other dimensions are referred to here), and the light board is installed according to this coordinate diagram. During the installation process, it is necessary to control the gap between, mismatch, misalignment, distortion, etc. of the LED module.



Installation Toolkit List and Instructions

Part Name	Illustration	Description of Use
Manual Suction Cup for LED Light Board Installation		Disassembly and Installation of the Light Board
Magnet Adjustment Tool (10.5)		Adjust the magnet height
Hex wrench (flat head or ball head)		Manual wrench
Short-arm hex wrench (flat head or ball head)		Manual wrench
Short Phillips screwdriver		Securing screw at the bottom of the lower front cover
Gloves		Wear gloves when installing the product.

Long-shaft ball-end 5 mm hex key		Electric screw rod
Pry bar		Used for disassembling network cables
Tweezers		Used for removing the touchpad
Plastic feeler gauge		Measure the step difference and gap between the light panels.
Screen cleaning cloth		Clean the screen